

Since moving to a bigger city from a small town last year, I have used VRS and truly love it! It makes my calls much more efficient and faster. I get much less hang ups now than when I used text relay service. VRS is wonderful to use. I want to see it become an important real-time communication service. The VRS, to me, is closer to functional equivalency than any other telecommunications services. Please adopt the appropriate rate and regulatory requirements to ensure the continued development of technology and multi-vendoring of VRS> Thank you for your time.